



Business Confucius Institute University of Leeds

Greeting and welcoming Chinese customers – useful words and phrases

Chinese	Pinyin	English	Notes
您好	Nín hǎo	Hello!	Literally: <i>you good?</i>
欢迎光临	Huānyíng guānglín	Welcome	<i>Your presence brings light</i>
请进	Qǐng jìn	Please come in	
请坐	Qǐng zuò	Please sit	
您需要什么?	Nín xūyào shénme?	What do you need?	<i>You need what?</i>
您找什么?	Nín zhǎo shénme?	What are you looking for?	<i>You look for what?</i>
请走这边	Qǐng zǒu zhèbiān	Please walk this way	
我是_____	Wǒ shì _____	I am _____	
您随便看看	Nín suíbiàn kànkàn	Feel free to look around	
谢谢	Xièxie	Thank you!	
(请)慢走	(Qǐng) màn zǒu	(Please) take care.	Used when the customer is leaving. Literal meaning is <i>(please) walk slowly.</i>
(请)慢用	(Qǐng) mànyòng	(Please) enjoy your meal	
欢迎下次光临	Huānyíng xiàcì guānglín	Hope to see you again!	<i>Welcome you next time</i>
走吧	Zǒuba	Let's go!	“吧” is a word used at the end of a sentence to make a suggestion.
请喝热水	Qǐng hē rèshuǐ	Have some hot water	
这个很受欢迎	Zhège hěn shòu huānyíng	This is very popular	
您试试/您尝尝	Nín shìshì/nín chángchang	Have a try/ have a taste	
您有事就叫我	Nín yǒushì jiù jiào wǒ	If you need anything, give me a shout	
我们今天有活动	Wǒmen jīntiān yǒu huódòng.	We have some deals today	